

FACTS

What does COMTRUST Federal Credit Union do with your Personal Information?

WHY?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

WHAT?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are *no longer* our member, we continue to share your information as described in this notice.

HOW?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons COMTRUST Federal chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does COMTRUST Federal share? | Can you limit this sharing? |
|--|------------------------------|-----------------------------|
| For our everyday business purposes – Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes – To offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | Yes | Yes |
| For our affiliates' everyday business purposes – Information about your transactions and experiences | No | We don't share |
| For our affiliates' everyday business purposes – Information about your creditworthiness | No | We don't share |
| For nonaffiliates to market to you | No | We don't share |

To Limit Our Sharing

- Call 423-756-3300 or toll free 800-926-7448
- Visit us online at www.comtrustfcu.com/pdfs/OptOut_Form.pdf

Please Note:

If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

QUESTIONS?

Call 423-756-3300 or toll free 800-926-7448

Who we are

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|-------------------------------|-------------------------------|
| Who is providing this notice? | COMTRUST Federal Credit Union |
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What we do

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|---|---|
| How does COMTRUST Federal protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We restrict access to personal information about you to those employees who need to know to provide products and services to you. |
| How does COMTRUST Federal collect my personal information? | We collect your personal information, for example, when you: <ul style="list-style-type: none"> ■ Open an account or apply for a loan ■ Apply for insurance or make a wire transfer ■ Provide employment information We also collect your personal information from others, such as credit bureaus or other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only: <ul style="list-style-type: none"> ■ Sharing for affiliates' everyday business purposes – information about your creditworthiness ■ Affiliates from using your information to market to you ■ Sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |

Definitions

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|------------------------|---|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> ■ <i>COMTRUST Federal Credit Union has no affiliates.</i> |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial or nonfinancial companies. <ul style="list-style-type: none"> ■ <i>COMTRUST Federal Credit Union does not share with non affiliates so they can market to you.</i> |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> ■ <i>Our joint marketing partners include CUNA Mutual Group's MEMBERCONNECT.</i> |